MS

COMPUTECH

Computech Managed Services

MANAGED SECURITY

ZELENI TRG 1
10000 ZAGREB

+385 1 6199611

info@computech.hr

www.computech.hr

SERVICE DESCRIPTION

Our managed unified network and security services integrate network and security functions into a unified strategy ensuring an optimized, scalable, and reliable network infrastructure.

The service encompasses a wide range of integrated cloud services utilizing high-quality equipment from the globally recognized manufacturer Cisco.

The solution is intended for companies of all sizes as well as public and financial sector organizations seeking reliable, centralized, and simple network security management.

KEY VALUES

Savings

- Users can focus on strategic business initiatives while operational management is handled by our expert team.
- Costs and time required for network maintenance are reduced, with greater focus on critical business goals and security priorities.

Security

- Enables secure network and resource access through intelligent checkpoints and dynamic security policies.
- Protection policies are defined and implemented quickly and easily.
- Advanced monitoring ensures timely incident detection and rapid threat response.
- The system is continuously updated for effective protection against the latest cyber threats and malicious software.

Performance

- Secure and efficient access to applications and data increases productivity while fully protecting information.

PRODUCTS

Cisco Firepower, Secure Access, Secure Firewall, DUO, Umbrella SIG, Zero Trust, ThousandEyes,

MANAGEMENT AND MAINTENANCE

- We maximize operational efficiency and simultaneously reduce risks by continuously monitoring and managing the network.
- Timely detection, reporting, and problem resolution are ensured according to defined SLA standards.
- Maintenance follows ITIL methodology, guaranteeing a structured, transparent, and verifiable process.
- Our NOC team serves as your single point of contact - from the initial request to complete resolution, ensuring reliable system operation, optimal performance, and minimal downtime.
- The service includes manufacturer support, including Cisco TAC and RMA processes.